

# OUTPERFORM THE COMPETITION

WITH INNOVATIVE BUSINESS AND TECHNOLOGY SOLUTIONS



CSC

BANKING  
INSURANCE  
REINSURANCE

FINANCIAL SERVICES OFFERINGS FOR LATIN AMERICA

# OUTPERFORM THE COMPETITION WITH INNOVATIVE BUSINESS AND TECHNOLOGY SOLUTIONS

Success in a growing market requires the agility to deliver innovative financial products through a variety of distribution channels quickly and efficiently. Today's always-on consumers are better informed and ready to do business with smartphones and tablet computers.

One of the world's leading providers of business and technology solutions, CSC has more financial services expertise than any other technology company. We support financial services companies of all sizes with:

**Mobile Solutions** - Deliver anytime-anywhere service to your customers. CSC provides mobile business strategies, roadmaps, infrastructure and apps that perform all kinds of financial services transactions. CSC's mobile technology helps enterprises reach customers through more efficient and cost-effective channels.

**Business Process and Cloud Services** - Improve agility, security and compliance, and cost-effectiveness. CSC's business process and cloud services can help you examine the business case, set your strategy and deploy cloud-based services. Additionally, CSC can support your operations with pay-as-you-go Business Process as a Service (BPaaS) offerings.

**Cybersecurity** - Strengthen the security of your business by improving visibility, compliance and response time. CSC is a global leader in cybersecurity, helping a range of clients from

government agencies to financial institutions manage vulnerabilities and cyberthreats across the enterprise.

**Business Intelligence** - Gain greater insight into product and producer effectiveness, and support better analysis and decision making across your enterprise. CSC provides the leading business intelligence consulting services and software.

**Agile IT and Business Process Optimization** - Cut operational costs by aligning activities, incentives, technology and human resources into the optimal operating model. CSC re-engineers, standardizes and simplifies processes to make your operations more effective and cost-efficient.

**Application Modernization** - Reduce the time, cost and risk to modernize and maintain long-term alignment. CSC's modular, business-led application modernization services suite employs an industrialized framework, advanced automation, fast delivery and market-leading application management practices.

CSC understands your business needs and, through decades of working with insurers, reinsurers, banks and investment firms, we have a well-defined vision for the financial services industry. We can help you look beyond your immediate needs and develop a roadmap for your enterprise. Unlike other companies that offer only consulting services, we deliver a full range of application software, consulting and managed services to help you realize your vision.







- Fortune 200 company
- 40 years of industry experience
- Nearly 5,500 financial services clients in 44 countries, including more than 1,200 of the world's premier financial services organizations:
  - One-third of the world's top 50 banks
  - Two-thirds of the world's top 50 insurers
- More than 1,000 employees in offices across Latin America

## SERVICES

### CONSULTING

- Enterprise roadmaps
- Business process and legacy transformation
- SOA services
- Mergers and acquisitions
- Communications, collaboration and messaging
- Enterprise print
- ERP services: SAP/Oracle

### BUSINESS PROCESS SERVICES

Available as a single function or an end-to-end process, these services include:

- Accounting and reporting
- Mail, publishing and printing
- Imaging and workflow
- Insurance agent/broker services, new business and underwriting, customer service, premium, claims, compensation and policy administration
- Banking and lending services such as loan and backup servicing, asset-backed securitization, insurance compliance tracking, default management, collections and loss mitigation
- Debt protection
- Biometric signature verification

### INFRASTRUCTURE AND APPLICATION SERVICES

- Application development and management
- Cloud/SaaS
- Virtualization
- Cybersecurity
- Network management
- Data center operations
- Voice and communications
- Disaster recovery
- Help desk services

### END-TO-END SOFTWARE FOR YOUR ENTERPRISE

#### INSURANCE SOFTWARE

*Life, pensions and health insurance; property and casualty/ general insurance; reinsurance*

- Business analytics
- Distribution
- Agent services
- New business and underwriting
- Customer service
- Healthcare provider network management
- Compensation
- Policy administration, individual and group
- Billing and payments
- Claims processing
- Reinsurance and ceded reinsurance administration
- Reporting and publishing
- Product configuration
- Rules and calculations

### BANKING SOFTWARE

- Business analytics
- Core banking
- Cards
- Payments and deposits
- Consumer loans
- Consumer lending default management
- Remittance processing
- Check image archiving
- Loss prevention
- Document production
- Management reporting

### GET MOVING WITH CSC

CSC's commitment to Latin America is demonstrated daily by more than 1,000 employees in the region supported by tens of thousands more around the world. Our expertise comes from decades of real-world experience implementing and integrating systems, processing transactions and providing superior customer service. Find out how CSC can help you outperform the competition.

**For more information about CSC's financial services offerings for Latin America, send an email to [fsflatam@csc.com](mailto:fsflatam@csc.com) or visit [www.csc.com/financialservices](http://www.csc.com/financialservices).**



BUSINESS SOLUTIONS  
TECHNOLOGY  
OUTSOURCING

## **WORLDWIDE CSC HEADQUARTERS**

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## **ABOUT CSC**

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services.

With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements.

For more than 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.

The company trades on the New York Stock Exchange under the symbol "CSC."

## **ABOUT CSC IN FINANCIAL SERVICES**

CSC provides mission-critical business solutions, consulting and outsourcing services to leading financial services firms around the world.

We bring more choices to the industry. We help clients plan for business and technology change. We create software, tools and processes to address specific business needs, and we continually enhance those solutions by collaborating with an extensive network of client communities and technology partners.

Our global outsourcing operations give us real-world insight into business and IT processes that deliver the best results for our clients. More than 1,200 major banks, insurers, and investment management and securities firms rely on the experience, ingenuity and leadership of more than 10,000 CSC employees focused on financial services.

**[www.csc.com](http://www.csc.com)**